

## PAX S80 – Authentication Error

“PAX terminal is giving an immediate Authentication Error”

First we need to check to make sure datawire is provisioned.

PRIOR to downloading the new parameters configuration from BroadPOS, please clear the DID within the PAX device first. Follow the below instructions:

1. Go to PAX terminal and tap Main Menu > Host Settings > Host Register > Clear Register
2. Reboot - This will download latest parameters from BroadPOS
3. Confirm the Datawire ID has been obtained on the PAX terminal:
  - a) Main Menu> Host Settings > Host Register > Self Register
  - b) If the Self Register button is available, please select this option. That means the DID still needs to be captured on that PAX terminal

Go back > make a test transaction.

If approved, terminal is good to use.

If declined, please call PUREJOIN 678-206-0500